

Bilander Group Sp z o.o.
Al. Aleja Zwycięstwa 96/98
81-451 Gdynia

Reference letter

We would like to provide a reference letter for Centuran Consulting with its registered office in Warsaw at ul. Górczewskiej 156 / 32. Centuran Consulting has implemented OTRS for Bilander Group Sp. z o. o. based on their requirements.

Professionalism and expertise of Centuran Consulting made it possible to efficiently implement a new customer service system, in line with the assumed budget and the requirements of the Bilander Group.

Throughout the implementation period, we could count on professional support and understanding of our needs and expectations.

Thanks to the implementation of OTRS, Bilander Group Sp. z o. o. has been provided with a tool for efficient communication between the company and corporate customers. Based on the conclusions from the active use of the implemented solution, we can confirm its high utility, flexibility and adjustment to our needs. The implementation was carried out in accordance with the schedule. The works were carried out scrupulous, while representatives of Centuran Consulting displayed an absolute commitment and flexible approach to the constantly evolving needs of the Bilander Group.



Piotr Janczyk
CEO&Founder