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To whom it may concern;

Michal Wojciechowski and Krzysztof Pisera of Centuran Consulting have been working for us as subcontractors since late 2011. They have been involved in a critical, large scale project to develop a new billing, provisioning and management system for our company, working alongside a team of other developers worldwide.

As part of the project, Michal and Krzysztof deployed, configured and customised an instance of the OTRS application. In addition to that, they designed and implemented a RESTful API that allowed to integrate the OTRS installation with other components of the system.

The development of the RESTful API required good analytical skills and a deep understanding of OTRS concepts and internals. Michal and Krzysztof followed good development practices, including providing unit tests and full documentation of the API.

I found them both to be excellent communicators, highly skilled and able to make sensible design decisions autonomously based on coding and design guidelines, and was consistently impressed with their level of professionalism and commitment to the project.

David Precious

A handwritten signature in black ink, appearing to read "D. Precious", written in a cursive style.

Development Manager,  
UK2 Group