

DP-468/2015

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**Centuran Consulting**  
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The Centuran Consulting team prepared and organized a two-day training session for ZETO S.A. on the advanced usage of OTRS with ITSM and FAQ modules.

The training session was well received and the participants found it valuable. They appreciated the competence of the instructor and the fact that the knowledge was presented in a clear and understandable manner. In addition to that, specific questions and practical problems raised by the participants were addressed during the session, and an updated version of training materials was provided after the session.

We are fully satisfied with the training organized by Centuran Consulting and consider it highly fruitful.

We recommend Centuran Consulting as a professional and trusted partner for any work related to OTRS.

Sincerely

*Siergiej*

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